

YOUR GUIDE TO TELEPHONE BANKING



Numbers that you can use to
access the service:

888-807-8123

507-235-3362

507-776-2906

MAIN MENU

Welcome – press 2 for Spanish

If nothing is pressed you will get this
main menu:

- 1 — Account information**
- 2 — Transfer funds**
- 3 — Loan information**
- 4 — Lost or stolen card**
- 9 — Return to Main Menu**



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TELEPHONE BANKING DETAILS

Telephone banking gives you 24 hour access to balance information, account history, interest information and transfers between accounts. Enrollment is easy, simply call either of the phone numbers on the reverse side to start the process. During enrollment you'll be asked to provide identifying information. You'll also be prompted to create a 6 digit PIN for future use. Your enrollment will be approved or declined within 1 business day.

Although choosing options within the service prompts you to speak the response, touch tones can be used. For example, the menu may prompt to "say account" but you are able to press 1 for the first option and 2 for the second option.



PROFINIUM

Fairmont 507-235-5538

105 Lake Avenue P.O. Box 848 Fairmont MN 56031

Truman 507-776-2311

414 N 5th Avenue E P.O. Box 400 Truman MN 56088

Owatonna 507-444-0111

1080 W Frontage Road Owatonna MN 55060

Mankato 507-389-8900

100 Warren Street, Suite 100 Mankato MN 56001

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